



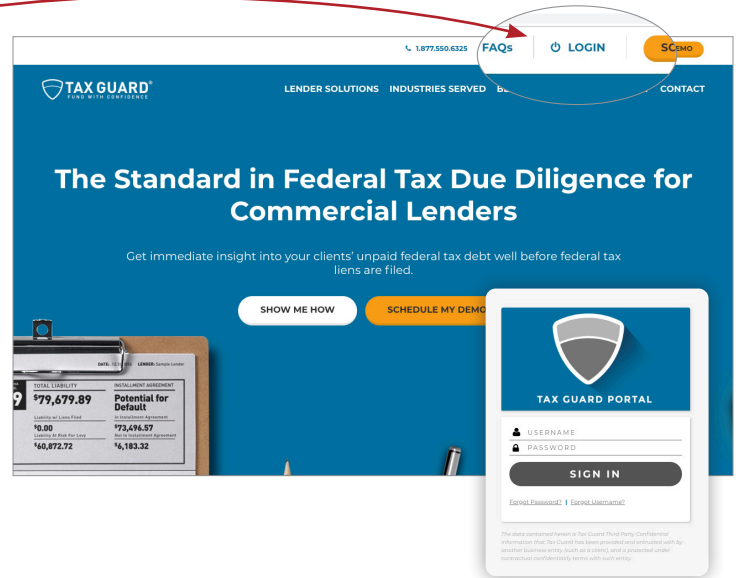
**TAX GUARD**  
FUND WITH CONFIDENCE

# USER GUIDE

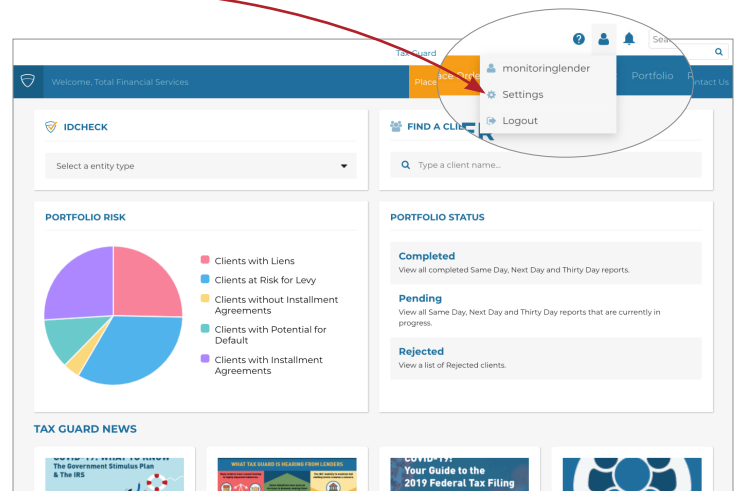
**Tax Guard Portal**  
v. 2020

# Login and Account Settings

The **Login** for the portal is at the top right of the Tax Guard home page.  
[www.tax-guard.com](http://www.tax-guard.com)



Go to **Account Settings** to update your general information, password and notification settings.



# The Portal Dashboard

## Portfolio Risk

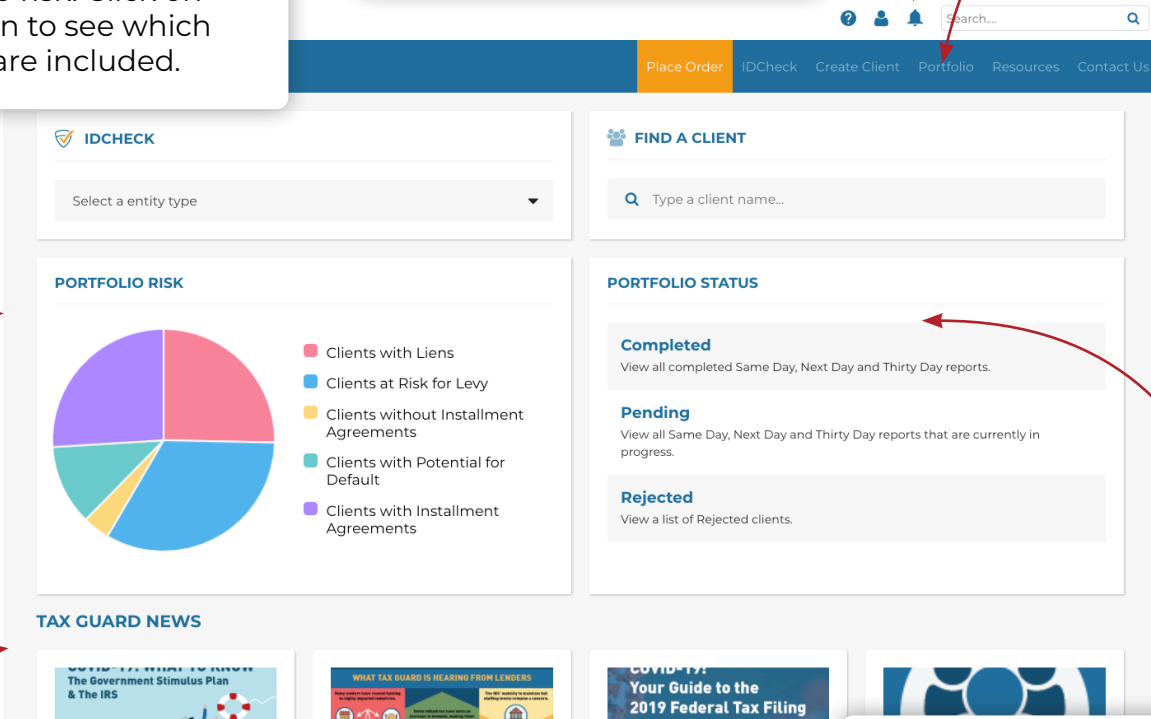
This easy to read chart summarizes your portfolio risk. Click on a section to see which clients are included.

## Alerts Icon

Find all updates and alerts about your portfolio here. Click the icon to quickly navigate to the client and view alert details.

## Manage Portfolio

Use this feature to explore your portfolio and see a breakdown of your monthly invoices.



## Tax Guard News

Keep up-to-date on all of Tax Guard's new features, blog posts, and webinars.

## Portfolio Status

Track the progress of your reports and quickly identify those that require your attention.

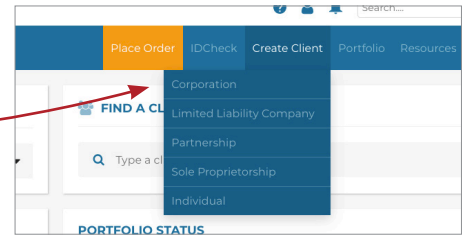


## High Risk

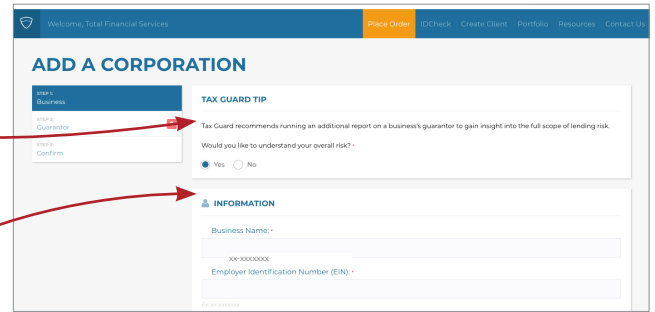
Customers that utilize the monitoring service will see a break down of high risk clients on the portal dashboard.

# Create a New Client

**Create A Client** by selecting the entity type.



**Link A Guarantor Report** by checking yes in the Tax Guard Tip.



Instantly **Verify** the client's name and EIN and/or SSN.

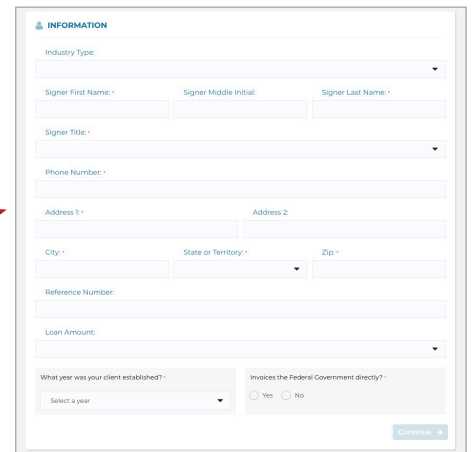


### ID Check Results:

**Success:** The information you have provided matches IRS records.

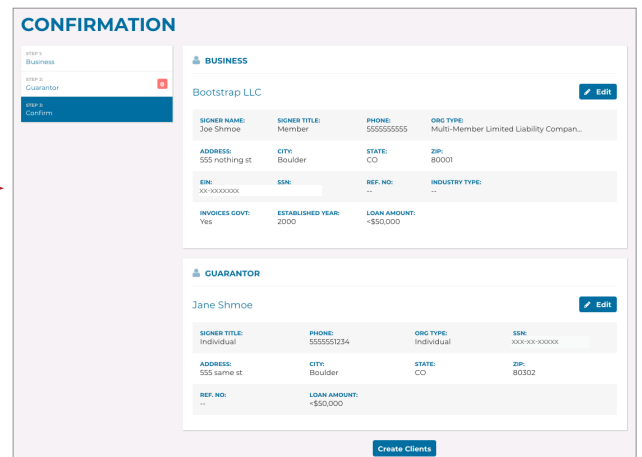
**Fail:** The information you have provided does not match IRS records.

**Error:** The ID Check feature is unavailable. Please continue to the next step.



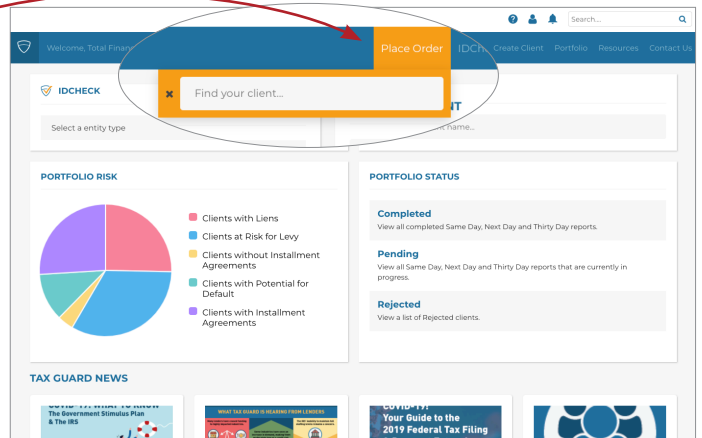
Input the remaining client information that will be used to generate Form 8821.

Once you have reviewed and/or edited the information, **Create Client(s)** and download the associated Form 8821.

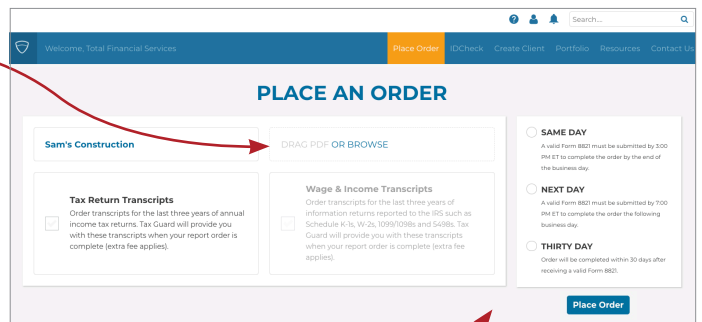


# Place an Order

Select **Place Order** and enter client name.



Upload the signed Form 8821.



Choose desired turn around time and add-ons, then **Place Order**.



Once you've ordered a report, you can track its progress on the portal dashboard.